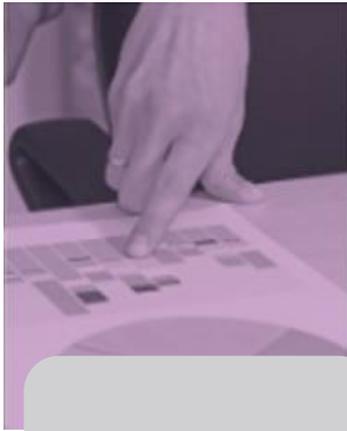




Service Geography

Telehealth



Data Integrity

Expanded data platform and group

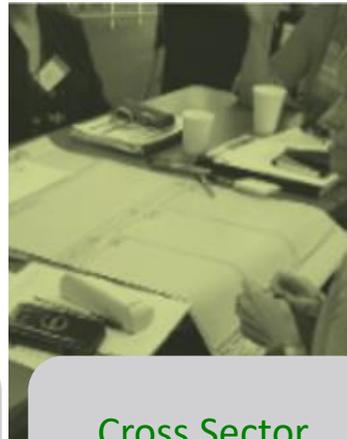
Statewide data network



Clients and Community

Engagement with South Sudanese communities

Professional development for clinicians



Cross Sector Collaboration

SE Navigator launch

Representation on AIC/SMA FV and COP planning committee



Health Promotion and Role of Local Government

Joint advocacy

Prevention mapping update

LDAT planning



Background

enliven commenced activity for the final year of implementation of the **2019-21 AOD Catchment Based Plan (CBP)**. With a contract agreed to the end of June 2021, implementation was divided into 2 distinct 6-month phases: Jul - Dec 2020 and Jan to Jun 2021. As the COVID-19 pandemic impacted the workforce from early March 2020 to December 2020, original planned activity was adapted to the new circumstances and restrictions, referenced in the previous 6-month report (Jan - Jun 2020) to the SECADA BOM, and reflected in the **enliven** Service Level Agreement for the period Jul 2020 - Jun 2021.

Meetings of the priority working groups continued via zoom during the Jul - Dec 2020 with excellent attendance from stakeholder organisations and agencies.

Agreed activity and working group status reports: Jul - Dec 2020

The planned activity for each for the working groups, is detailed below with status reports for each working group included.

Working Group	Planned activity	Status report
Service Geography	<ul style="list-style-type: none"> Continue to scope opportunities for cross sector co-location, outreach, and telehealth/eHealth options to enhance service availability, including advocacy for funding if required Implement telehealth solution, if funding submission for interface councils is successful (or scope possibilities to continue and build telehealth activity post COVID) Review and make any required amendments to service catalogue 	<ul style="list-style-type: none"> Feedback was received from SOCOM in relation to a submission for a Telehealth initiative for interface councils and unfortunately this could not be supported at this time, due to budget constraints. enliven commenced scoping possible sites for a smaller Telehealth hub pilot in Cardinia. Meetings were held with Monash Health and Taskforce to explore further. Shared Telehealth hub capability is being proposed for the community hospitals at Pakenham and Cranbourne and it was felt that AOD services would be able to access any hubs implemented. enliven also attended the Monash Health webinar for stakeholder organisations to provide input into the future plans for these two community hospitals and advocated for AOD services and for telehealth hubs. In the meantime, a potential site has been identified at Cockatoo Community House which Taskforce and enliven (in consultation with SECADA) are exploring further. A draft project plan for this pilot has been submitted to members of the AOD Governance Group in December 2020 for endorsement. Telehealth Easy English resource was developed for SECADA, for customisation and use once Telehealth is implemented. At present, during COVID-19, most Telehealth counselling sessions are undertaken via telephone. The generic resource is available here.

Working Group	Planned activity	Status report
		<ul style="list-style-type: none"> Service catalogue is updated regularly and now forms part of the SE Service Navigator (see Cross Sector Collaboration activities below) <p>Attached separately via email: Appendix 1 Draft Telehealth Project Plan</p>
<p>Data Integrity</p>	<ul style="list-style-type: none"> Contribute to the VADC reporting project led by VAHI and distribute VADC quarterly by LGA when available (contribute to CBP Network data working group) Group will commence development of agreed catchment data monitoring framework. Ensure staff are equipped to optimise data monitoring framework when available Generate and distribute life complexity factor and ambulance/hospital attendance data annually (Planned in Aug-Oct 2020) plus demographic data from Trakcare and Episoft Confirm TOR for new group and any MOUs needed. Expand GIS capability to enliven to better analyse 	<ul style="list-style-type: none"> enliven is a member of the CBP Network and their data sub-group. This sub-group has focussed on determining the appropriate fields to be extracted by VAHI for regular reporting to Catchment Based Planners with the ability for this data to be accessed via LGA. The first data extract was released in November 2020. It was acknowledged that the data reports will improve and be more accurate with time as they are further refined. The data sub-group has been meeting fortnightly and enliven has attended all meetings. enliven, in consultation with SECADA and SURE, has undertaken data collection, analysis and reporting, utilising key methods deployed to date (Client Information management systems, census data, life complexity factors, ambulance and hospital data, consultation). Updated south east data was presented at the November 2020 meeting of the SECADA/SURE CBP data working group and discussed. No new trends have emerged to date however it was felt that the true impact of COVID is not yet reflected in the data and may be more evident in the Dec - Jun 2021 period when Job Keeper ends. For the SECADA and EACH data reports (client demographics) the number of client records scrutinized is lower than previous years – however trends from the data remain unchanged. We are awaiting data from SECADA on Cultural Background – this is the new field we asked clinicians to ascertain whether efforts with engaging culturally diverse clients have been effective. The data reports continue to demonstrate that most of our current clients reside in Dandenong, Cranbourne and Pakenham areas – we are

Working Group	Planned activity	Status report
	<p>data.</p>	<p>continuing to advocate for Telehealth services to be available in Cardinia.</p> <ul style="list-style-type: none"> The data reports were circulated to members of each of the CBP working groups Draft TOR, MOUs and Deeds of Confidentiality for a new data framework and stakeholder group including councils, Monash Health, VicPol and GIS experts were tabled at November meeting of the CBP working group. Documentation is yet to be submitted to stakeholders for their input/feedback. Please note that this being led by City of Greater Dandenong with support from enliven. The implementation has been delayed due to staffing resources being directed to COVID-19 priorities at City of Greater Dandenong. <p>Attached separately via email: Appendices 2 - 4 Data Reports</p>
<p>Clients and Community</p>	<ul style="list-style-type: none"> Continuation of work with South Sudanese communities, in particular key messaging to be delivered via different media to the community to increase awareness of services, service access and engagement with services. Support implementation of assertive outreach services to support the Daughters of Jerusalem in their quest to engage with the specific at risk young people in their communities and targeting current resources in a way that improves access to the 	<ul style="list-style-type: none"> Gatluak (DHHS), Kenyatta (CMY) and Deacon George joined Jack Nagle (SEMPHN) on community radio to start conversations about alcohol and drugs, generational differences in views, confidentiality, stigma, etc. A small sub-group of the Clients and Community WG met to brainstorm ideas for further engagement strategies. During the brainstorming session it was suggested that a social media campaign codesigned with young people from the South Sudanese communities (or leveraging existing campaigns) may be an appropriate next step. enliven via Taskforce were successful in securing a Working for Victoria position “South Sudanese Community Engagement Officer” to work with community to encourage engagement with AOD services. This position has been allocated to the Centre for Multicultural Youth and will utilise the Clients and Community WG as an advisory group The next step in our engagement process was to ensure that AOD workers who have direct contact with people from South Sudanese backgrounds can appreciate the social and community environment that these clients come from and can make their practice more culturally

Working Group	Planned activity	Status report
	<p>South Sudanese Community to AOD services.</p> <ul style="list-style-type: none"> • Staff capacity building with in-services to more effectively work with the South Sudanese communities (training will accompany the launch of the Clinician's guide to working with culturally diverse clients) 	<p>inclusive. enliven worked closely with the Centre for Culture, Ethnicity and Health to determine the components for a training package for front line staff, including cultural engagement and harm reduction. This was delivered in October 2020 to identified SECADA and SURE staff with very positive feedback received. This supplements the cultural guide produced by enliven early this year. Further training is available as needed.</p> <ul style="list-style-type: none"> • Outreach services to support Daughters of Jerusalem would require additional funding and is not being pursued at this time.
<p>Health promotion and role of local government</p>	<ul style="list-style-type: none"> • Continued LDAT, social marketing and advocacy activity • Application for LDAT and advocacy efforts informed by data group (requires data mining to support) - If LDAT funding successful, the remainder of the HP activity will be funded via LDAT and outside CBP funds 	<ul style="list-style-type: none"> • Prof John Murtagh made contact to include enliven's information sheet on alcohol and risky drinking (Monash University commissioned work via VicHealth grant) in his upcoming textbook. John's general practice text is a worldwide bestseller and the foundational textbook for GP teaching in Australia (and many other countries). • A drug harm minimisation resource was also developed titled Staying Safe. This is harm minimisation resource developed to be distributed to new and existing clients for AOD clinicians. • Currently reviewing and updating the AOD Prevention Mapping report conducted 12 months ago in relation to AOD related prevention activity in the catchment. • Request was submitted to councils in December to consider if there are any advocacy opportunities for joint submissions that this group could focus on in 2021 • Still awaiting outcome of grant submitted to VicHealth which explores the drinking cultures of TAFE students with a view to implementing a social

Working Group	Planned activity	Status report
		<p>marketing campaign aimed at culture change. Deakin identified as research partners and if successful most of the grant funds (\$25k) in phase 1 would be used for the Deakin research and to train the Youth Researchers. If asked to progress to Phase 2, \$250,000 would be allocated - governance group would determine fund holding arrangements at this stage. Currently outcome of grant is on hold.</p> <ul style="list-style-type: none"> The ADF (represented on our working group) announced another round of LDAT grant funding for the end of the year - date not yet confirmed. The ADF have encouraged an application from this AOD CBP working group for a South East LDAT across Casey, Cardinia, and Greater Dandenong. The working group already meets the criteria for governance of an LDAT. Design of the project would take place in consultation with the ADF, if our application is successful, and would be informed by data collection on community understanding and attitudes towards AOD <p>Attached separately via email: Appendix 5 Staying Safe Resource</p>
<p>Cross sector collaboration</p>	<ul style="list-style-type: none"> Re-administer survey to staff to compare levels of confidence in service system navigation with baseline results A number of client information messages are created and disseminated to relevant agencies Evaluate effectiveness of cross sector amalgamation groups between Catchment Planning and Family Violence 	<ul style="list-style-type: none"> enliven launched a directory of cross-sector services in the catchment SE Service Navigator. This directory includes information such as eligibility criteria, service descriptors, links to websites, online referral forms and phone numbers. enliven presented this tool at the Cross Sector (Family Violence Champions) Community of Practice and at the Southern Melbourne Area Family Violence Committee (SMA FV). Representatives of the SMA FV Committee reviewed the content and promoted the tool within their own sector. The tool will be evaluated in February 2021 which will include a review of levels of confidence in service system navigation enliven were approached about the tool by Barwon Health. Barwon are currently developing their own tool and were impressed by the SE Service Navigator, wanting to replicate the platform and design. Barwon will be

Working Group	Planned activity	Status report
		<p>applying for funding to extend the directory state-wide and would like to partner if successful.</p> <ul style="list-style-type: none"> The cross sector working group was disbanded in September 2019 and replaced by the Area Implementation Committee (AIC) which had a similar remit. In early 2020 it was announced that the AIC will merge with the SMA Family Violence cross sector committee. Opportunity was given to feed into the SMA FV plan to ensure the AOD CBP activities are included. The effectiveness of cross-sector AOD priorities were reviewed at the Governance Group Meeting.

Looking forward (Jan - Jun 2021)

enliven will complete most task-based activity detailed in the AOD CBP by March 2021. The remaining time will focus on evaluation activities and stakeholder engagement activities (with existing working group members) to gather intelligence for the **2021 - 2023 SE AOD Catchment Based Plan**. Working group members will be approached via scheduled meetings to ascertain what activity should carry forward to the new plan, what activity should be added to the plan, and any new and emerging priority areas.