

enliven

Liveability in the South East Stakeholder Forum

Notes by Keith Greaves (Independent facilitator)
Thursday 12th November 2015

On Thursday 12th November 2015, 68 representatives from a range of agencies from across the **enliven** membership and catchment, gathered to discuss current challenges and future opportunities.

This report is summary account of the participant contributions and participant reflections garnered at the Forum.

The Purpose of Our Forum

To shape the future strategic direction of **enliven**, to add value to, and best meet the needs of our members, broader stakeholders and community.



Our Hopes

We shared what we hoped to achieve by 12.00pm.

Explore partnership opportunities. Update on local initiatives. Climate change.

Learn about and support LGBTI inclusive practice and address gaps e.g. social groups.

How to share ideas. Expand networks. Greater sense of **enliven**'s priorities. Clarity of regional challenges that may present opportunities. What **enliven** can do to support agencies.

Priority groups. Regional connections. Shared learning. Agreed priority focus. Communication strategies. Forums for key reform.

Eat our eggs. Collaborate. Energised. Understand direction and focus of **enliven**. Share.

Identify additional supports/ care co-ordination opportunities to build on existing services. Increasing knowledge of who's out there doing what? Key issues.

Networking. Future strategy/ priorities for **enliven**. Community engagement/ involvement in stakeholder forum for perspective.

Understand more about the role of **enliven**. Understanding of the care pathways and connections with services - broader help for refugees.

Knowledge of what people do/roles - even non health services. Understanding stakeholder needs regarding refugee and asylum seeker health. What do members want **enliven** to do? How **enliven** enhances service delivery and contributes to mental health.

Better understanding of what is happening in the region. Identify stakeholders for regional planning.

Priorities for **enliven**. An understanding of **enliven**'s role in the community. Making new connections with other people working in the region - collaboration and synergy.

A good relationship between **enliven** and PHN. Clarity and relevance of PCP's. **enliven** to focus climate change work on most vulnerable communities. Improved connections between Monash Health and **enliven**.

Started planning for a well connected community in the whole south east (or several) which caters for diversity and welcomes the growing refugee groups and caters for their needs.

Redefine catchment priority. Scope and capacity to support refugees and asylum seekers in south east region.

Our Collective Ideas

Having spent time sharing our thoughts about our current operational context participants generated a range of ideas and activities. Towards the end of our forum we voted to identify which ideas were emerging as our leading suggestions.

Broaden Beyond Health

I am particularly interested in...	I would really like to see...	
Close gaps.	Cultural, gender, families - the community.	1
Range of services, not well connected or promoted.	Improve knowledge of services between providers and importantly community awareness of services available.	20
Sharing initiatives and information.	Increased facilitation.	2
The scope of the PCP allows an opportunity to involve other non-engaged areas (e.g. justice, employment etc.).		4

Liveability

I am particularly interested in...	I would really like to see...	
The scope of the PCP allows an opportunity to involve other non-engaged areas (e.g. justice, employment etc.).	enliven to facilitate stakeholder interest.	5
Range of services, not well connected or promoted.	To broaden ideas on Liveability and how different groups can contribute towards this. Bringing together people/groups to avoid duplicability.	0
Sharing initiatives and information.	Defining essence of belonging. Connection to culture.	3



Planning and Prioritisation

I am particularly interested in...	I would really like to see...	
Service and project mapping	Strategic planning to ensure local area needs are addressed in regions that are so big - prioritisation.	4
Asylum seeker and refugee health (TPV holders).	Ensuring smooth access to primary healthcare.	0
Innovative, quick (safe to fail), initiatives.	Celebration of failure'. Learning from 'mistakes'.	2
Helping the community.	Facilitating evidence based research and findings.	2

Info Sharing

I am particularly interested in...	I would really like to see...	
List services	List of all services - clustered in interest/relevance groups.	0
Partnership depository	Use enliven as a 'partnership depository' to capture and publicize new information/sharing.	1
The language used e.g. Liveability.	Better communication methods, including two way.	1

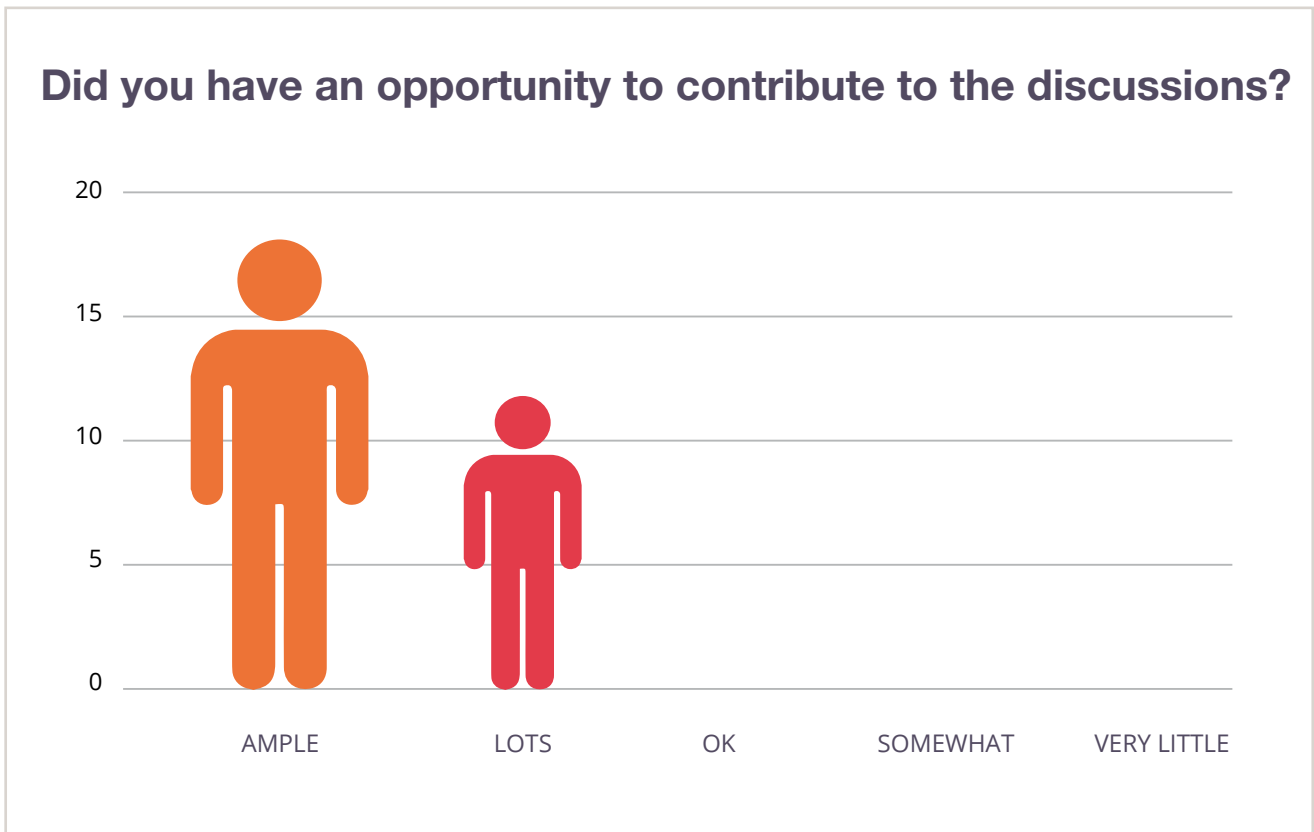
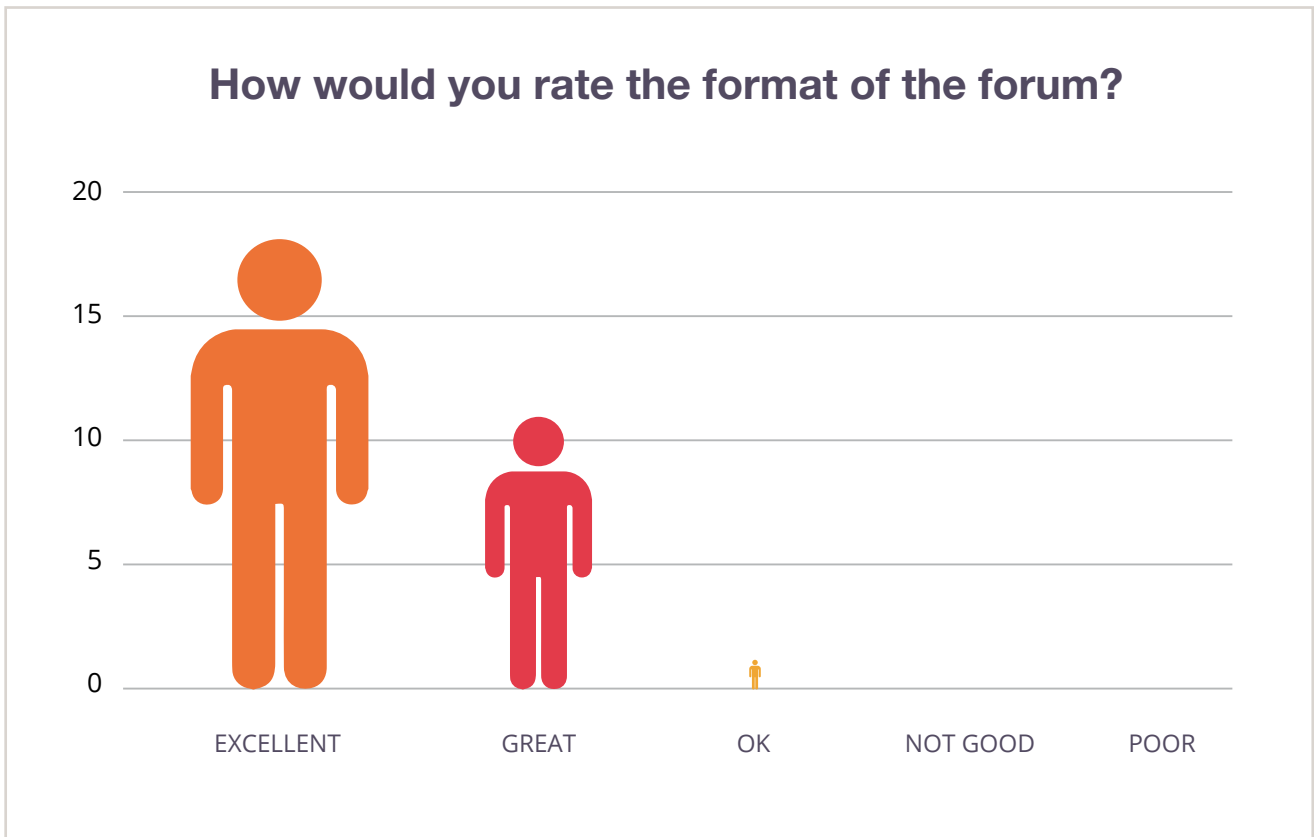


Strengthen Networks

I am particularly interested in...	I would really like to see...	
That the PCP maintains and builds on local knowledge particularly in areas like refugee networks etc.	More networking opportunities with similar groups.	1
PHN	Establish and collaborate with PHN.	0
Promote good practice and opportunities for collaboration.	Coordinate funding submissions in partnership. Not in competition.	1
Connections.	Share information and learnings.	0
Diverse communities	Better understanding on how to work across the diverse communities that make up the 3 municipalities/local gov areas (inc planning).	1
Pop. Health refugees integrated planning across the catchment.	Bringing agencies together. Communication.	1
Refugee and AS health.	Building partnerships between organisations. Coordination of services. Identifying gaps.	4
Networking opportunities.	Communication facilitation via regular forums.	2
True partnerships.	Facilitating collaboration of partners to generate meaningful actions through partnerships.	14
Working together	Formal mechanism of how groups can work together and share resources.	0
Resource the network	Resourcing a leadership to take the network to the next level. When issues arise enliven are in the role of bringing the right people around the table, on specific issues/priorities.	2
Partnership level.	Bringing agencies together to discuss/facilitate opportunities for funding.	0
Prevention.	Working with the community agencies. Interventions.	2
enliven act as liaison and communication with PHN on behalf of agencies.	Potentially coordinate services, community based activities.	2
Networking opportunities.	Continue focus-based forums like today, and taking it further (next step).	2

Our Reflections

Participants shared their thoughts on how useful they felt the forum had been.



What improvements, if any, could be made to how we worked together today?

Identify which organizations are represented today.

More group discussion with the whole group (though we might be about to do that).

Perhaps include community voice to contribute. Opportunity to reflect on community needs from grass roots perspective.

List of attendees for following discussions.

No suggestions - very engaging!

More time to network.

Thought it worked well overall - would have liked an intro to all the **enliven** staff and their roles.

Great opportunity to work together - some formulation required to define an objective and plan forward.

Community consultation for priorities setting and further actions.

Do it again.

Has to get to grips with all the issues identified.

Some more acknowledgment of the achievements of **enliven** over the past year.

Happy with format. More please!

Opportunities to have these conversations and events relating to specific topic areas/issues.

To get feedback from today's group on outcomes. Thank you.

I think this was excellent - I'd like more time and also clearer ideas as to who to contact for what.

Can't think of anything. Enjoyable session.

To do this more often.

Don't serve breakfast then have it go cold due to having to participate in an activity!

Perhaps a way of connecting post-forum via some form of social media form/app/**enliven** Facebook?

Probably could be longer. However a lot of ideas to process - all good though.

What did you like most about the forum today and why?

Opportunity to find out about other organisations.

Venue. Networking opportunities. Diversity of people in attendance.

The group work and guest speaker.

Interactive/diverse/networking opportunities.

Great energy, allowed me to think about issues that are usually only tangentially related to my work, if even.

Holistic focus. MC was great! Enjoyed the side discussion and ideas commitment.

Networking/interaction.

Connecting with new people and some people I haven't seen for some time.

That it was participatory. Good to leave with new ideas as well as having a chance to network.

Everyone had the opportunity to engage and contribute. Meeting up with people who are working in different areas of health promotions, social planning etc., and time to really share. Gilbert! And his inspiration.

Networking. Great speaker.

Networking - rekindled some connections! Speaker - Gilbert (fab!)

Exposure to new ideas about Liveability. Better understanding of how **enliven** can assist stockholders in networking and partnerships.

Being challenged to think differently, great ideas and concepts - now how do we implement something?

Gilbert's presentation.
Great conversation
between attendees.

Opportunity to network, learn about
new services, identify opportunities to
work together. Inspirational speaker!
(Gilbert).

Bringing people together.

Inspiring speaker. Changes in format
throughout the morning.

Opportunity to meet so many people.
The enthusiasm in the room created
by guest speaker and facilitator.

It was highly interactive, lively, thought
provoking and inspiring.

Opportunity to discuss with people
from different specialties on issues
that affect all of us and our clients.
Also speaker Gilbert fantastic to get us
going and thinking.

Gilbert was great, good facilitator,
opportunity for networking.

Gilbert!! Networks. Idea sharing.

Group discussion.

The dynamic nature of the sessions.
Outstanding presentation by Gilbert.

Energy driven. Moving around, so
different groups of people. Sharing
ideas and wishes.

Interactive/Gil. Well
done to the team.

Networking, talking to
different people, identifying
synergy.

Interactive,
everyone
included.



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PLEASE NOTE: While every effort has been made to transcribe participants comments accurately a small number have not been included in this summary due to the legibility of the content. Please contact Keith Greaves at Keith@mosaiclab.com.au for any suggested additions.