

# enliven

## Liveability in the South East Stakeholder Forum

Notes by Keith Greaves (Independent facilitator)

**5th May 2016**

### **The Purpose of Our Forum**

To seek input to shape the future strategic direction of enliven



# Strategic Directions

Participants considered 4 possible guiding themes for Enliven during the course of this forum

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**No. 1**

Enliven should facilitate joint strategy development for overlapping health & wellbeing strategies in the South East

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**No. 2**

Enliven should host shared data and resource documents with regard to liveability and Health & Wellbeing planning in the South East

An orange circle containing the text "No. 3" in white.

**No. 3**

Enliven should widen its scope to recognise people in place are multi service users and not limited to a traditional Health portfolio

A red circle containing the text "No. 4" in white.

**No. 4**

Enliven should promote and explore its capacity to support members as a 'value-add' organisation given its status as a health promoting charity and separate legal entity

# Comfort Levels

Participants shared their level of comfort using the following rating scale and also identified what would be required to increase their comfort levels

- **I loathe It**

I am 0-20% comfortable with this option. It needs an overhaul, I can't see it working at all.

- **I will lament It**

I am 20-40% comfortable with this option. There are lots of changes required.

- **I can live with It**

I am 40-60% comfortable with this option. Some changes are required but I can accept it as it is.

- **I like It**

I am 60-80% comfortable with this option. Some small changes required but I am mostly happy.

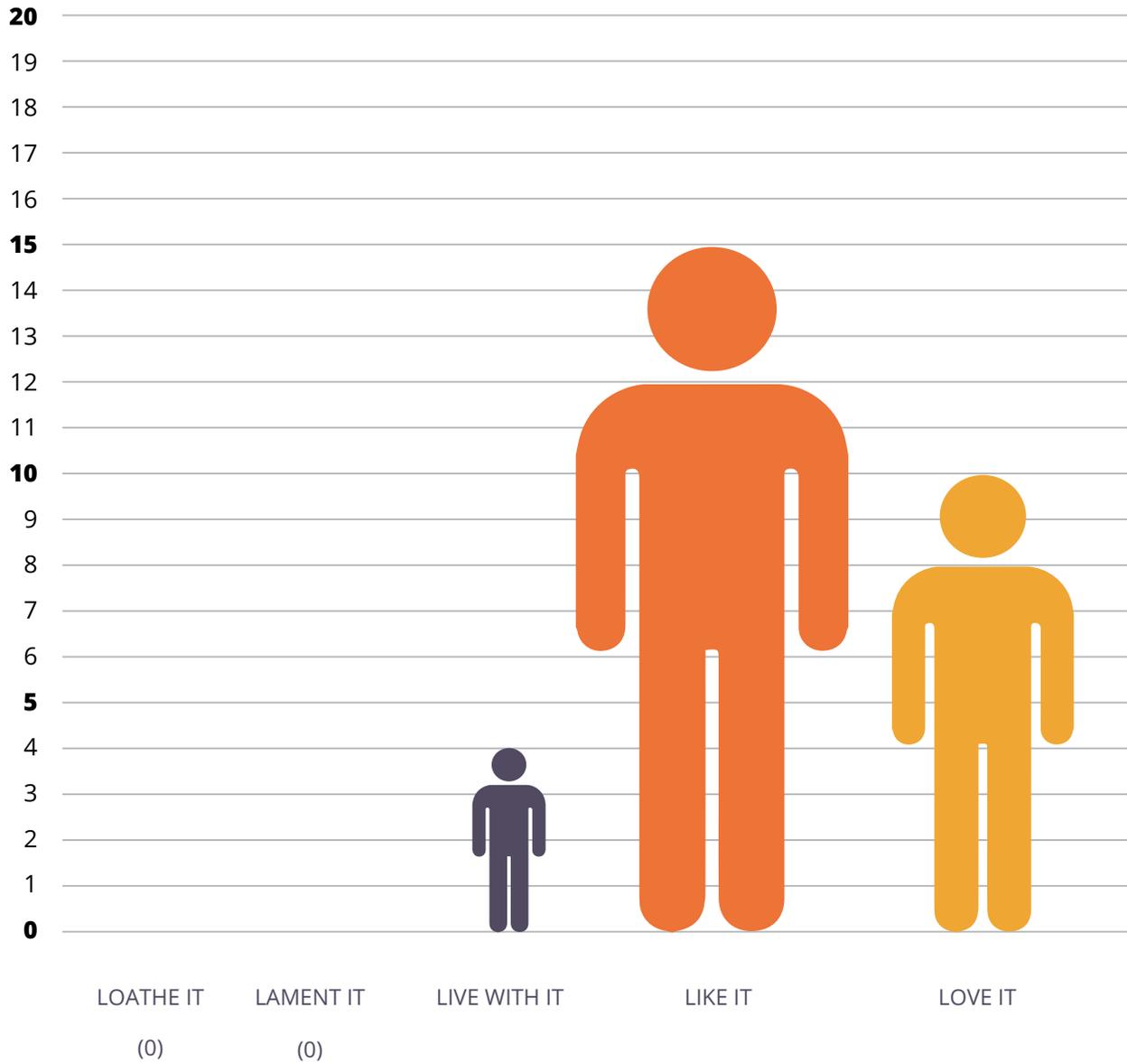
- **I love It**

I am 80-100% comfortable with this option. Only minor tweaks, if any, are required. I am very happy.



# No. 1

Enliven should facilitate joint strategy development for overlapping health & wellbeing strategies in the South East



## Live with It Comments

If you did this without council support or duplicate their role.

**Be undertaken through existing prevention leadership group. Consider leading the prevention leadership group.**

Not seeing the benefit of this. It could be seen as duplicating.

## Like It Comments

There was buy-in from the PHN. This would link in with their partnership work.

**It could be clearer as to how the overlapping HoWB issues were to be identified effectively.**

Enliven is mindful of other existing mechanisms/alliance for joint strategic planning and doesn't duplicate.

**Broader representation (good this has strengthened more recently).**

A joint strategy for the region would be great! From a local government perspective this would assist in creating a shared vision, shared / identified focus areas and possibly shared capacity for resources. A lot of work to do to identify the best representation but a "think tank" could be a starting point.

**Anything to avoid duplication of effort and ensure efficiency for all organisations across the region.**

There was a realistic roadmap and adequate resources and coordination to actually make it work.

**Would be good if it referenced facilitating a regional strategic vision/direction/understanding.**

Taking a role for strategic development of a priority area.

**Clarity of the facilitation of strategy development/process to address overlapping.**

Happy enough. Consideration of capacity and other players.

**Enliven have the skills to make this happen.**

If there is a clear mandate and resourcing given to Enliven to achieve this over an extended period of time.

**Yes with council agreement, not duplicate.**

## Love It Comments

To have one coordinating/facilitating body to take that overarching view and role to identify synergies. This will reduce duplication in the first instance and then efforts will focus on adding value through partnership and collaboration.

**The three councils agree to do this.**

I think there is great value in this and would build on the work that Enliven does and the connections that exist.

**Promote "liveability" framework partner with ours to assist with facilitation, information etc. What about "joint" conversation on the plans?**

Ideally it would be great to have a catchment wide health promotion plan, similar to Gippsland and Kingston. Enliven is ideally positioned to coordinate and lead the process.

**Community involved in the strategy development phase rather than the implementation.**

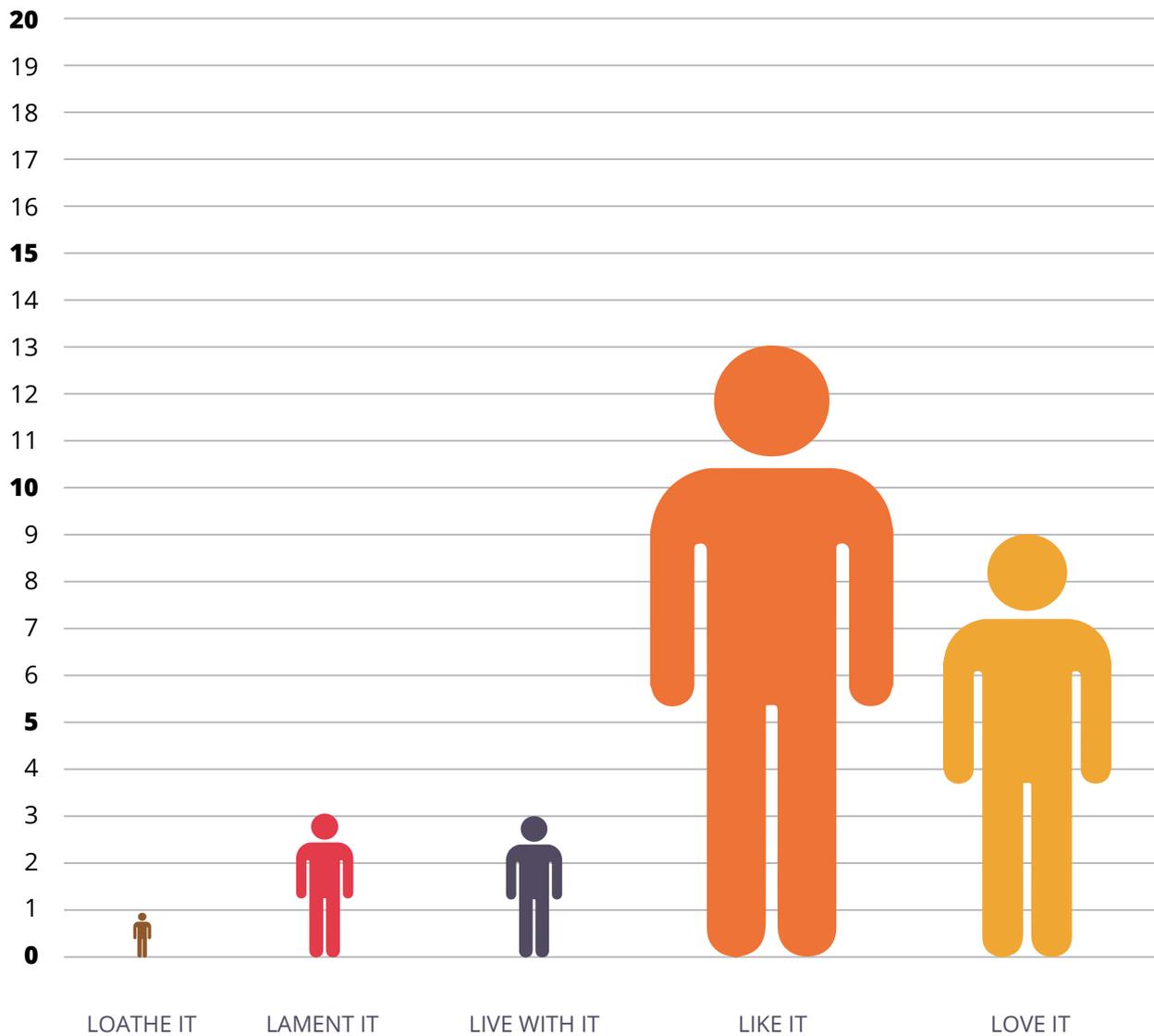
As long as the key players are supportive and ready to engage - if not, it loses value as a platform.

**Greater effluences but needs buy-in from all 3 councils and Monash Health. Clarity regarding whether Enliven's role is to facilitate the planning or focus on synergies only (with councils focusing on their local/unique initiatives).**

Need clarity of buy-in by stakeholder. Need mechanism for resolving.

# No. 2

Enliven should host shared data and resource documents with regard to liveability and Health & Wellbeing planning in the South East



## Loathe It Comments

This would take a huge resource, better if Enliven put links on their website for this data and resources.

## Lament It Comments

Enliven is not responsible for hosting shared data and does not have the resources to do this. They can certainly be a central point for resource information however.

**State government responsible for this area. Requires significant resources to do it properly.**

Enliven could provide links to data and resources but hosting sounds like a large work and there are many other specialist data sources available.

## Live with It Comments

Maybe direct and promise lines rather than “data” collection point.

**Use the centralised data to inform the collaborative work. Collect collaborative data and resources. Link to liveability data across the region and beyond.**

If Enliven was put in a position to be seen by the whole region as being the lead resource of information for these specific issues.

## Like It Comments

Would suggest links to data and information or if it was to host maybe need to have data consolidated / combined e.g. common themes identified.

**Agencies were happy to share data, including DHHS (website excellent medium for sharing resources).**

Would require additional resources. A big job. Not sure if it could be fully achieved due to the broad range of data and resources that exist.

**I wonder if your role is more about connecting people to information/what members do more broadly than data and resources.**

Enliven plays a role in sharing of resources but not collecting the data as this sits more with local government.

**Focus on a centralised approach for the shared data rather than host.**

Enliven could be more like a point of contact/a place to go to for other organisations. It should not be responsible to manage data / resources etc.

**I think its doable within reason.**

Agreed on process.

**Need to understand what “hosting data” means (links to available data vs consolidating data etc.).**

Needs to be freely accessible. One stop source for sub-regional organisations. May be via links to host sites e.g. “i.d.”

## Love It Comments

Fits in well with the above statement.

**It was not overly demanding on Enliven resources.**

Loving the new website, project outcomes is a valuable addition.

**Even if Enliven cannot be the host of shared data, a central point of links to such info would be beneficial.**

Main focus is not for Enliven to own data maintenance unless this is needed but be a data hub.

**Promotion strategy and location of their central repository was identified also.**

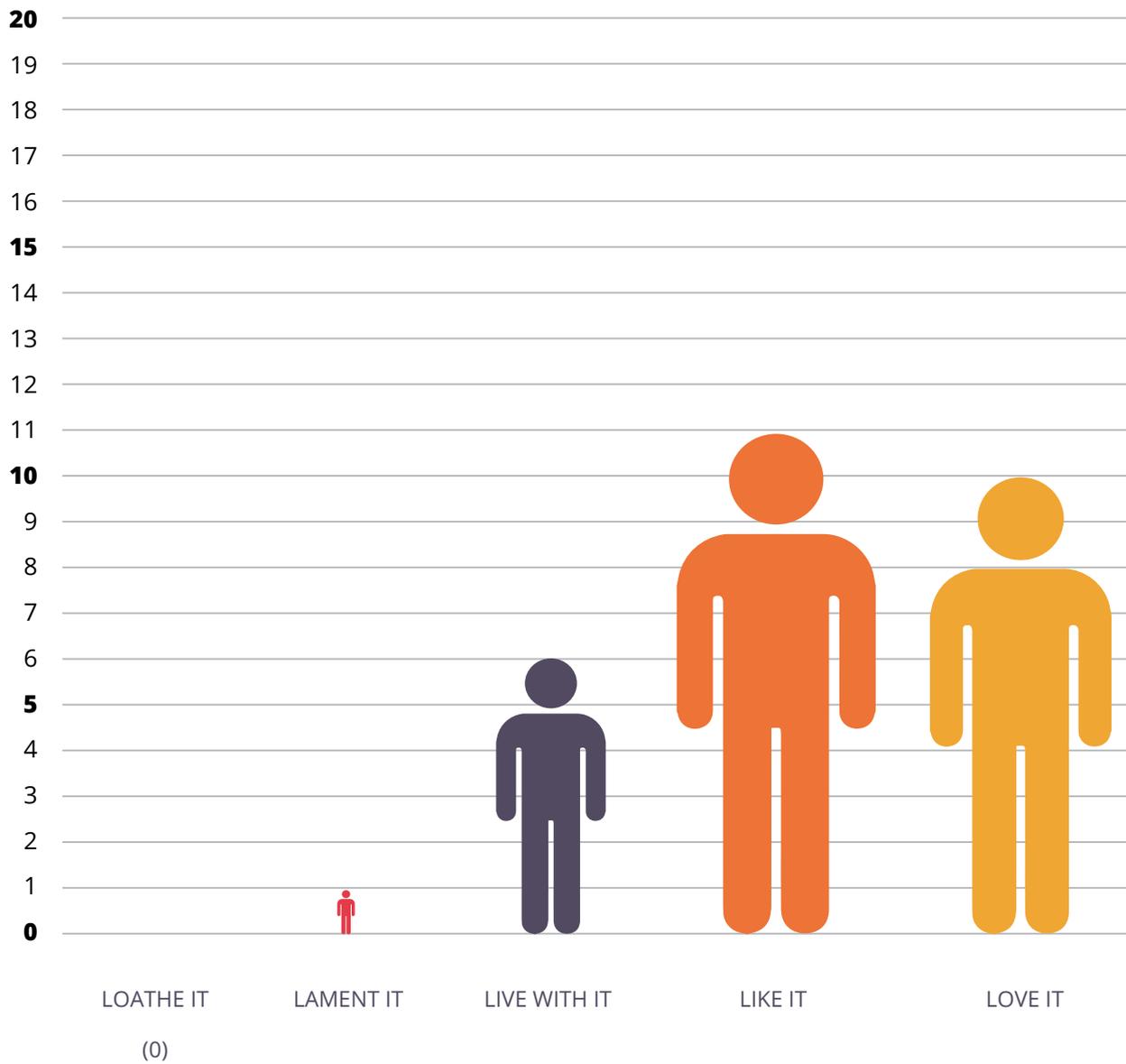
Consideration of priorities across all 3 LGAs - not sure liveability is a large focus in CGD or Casey.

**Share lesson learned from project or programme and keep it up to date.**

This would require constant monitoring and sorting to decide what was reluctant to the partners/others - plus, monitoring of the website now that it has been improved. Not for duplication but to add links to data.

# No. 3

Enliven should widen its scope to recognise people in place are multi service users and not limited to a traditional Health portfolio



## Lament It Comments

The other scopes like transport is going to be involved.

## Live with It Comments

This would require a broader focus on transport, education etc. Whilst important from a systems perspective, I would question whether this is Enliven's role.

**It was clearer about what this really means.**

This is ideal but a review of existing wrap around services would be a better starting point.

**Idea is great but how achievable is it? It would require significant coordination and successful change.**

Yes, I think there is value to this statement. Perhaps link to see social areas.

## Like It Comments

Broader stakeholder engagement - vitally important with the changes / national reforms and commercial shift.

**This is breaking through that organisations see as a traditional health service. Enliven could be a leader in this area. Great idea from Cardinia re: engaging with real estate agents.**

Include "outside the box" information. Aged care services don't just do aged care - may need info about anything to assist the network around the client.

**Enliven consolidated its membership, stakeholders and existing plan and looked at developing this in the future. This also aligns with the complex systems theory framework.**

Needs further exploration - how far from the scope of traditional health portfolios? E.g. employment, education, transport.

**Share, grow this. Important to be consolidate of determinants.**

Shift of image and a lot of work to engage with new areas - they would have to see the value in it. Importance for service coordination.

**Although Enliven should consolidate/confirm its role in health and then make steps toward broader sectors (and systems thinking).**

If Enliven builds the structures to allow good engagement with organisations not in the health space.

## Love It Comments

Service coordination strategy should be expanded / redeveloped to encompass this.

**Really like this. Acknowledges a systems appropriate health and sets Enliven up to reflect state government's health in all policies. Currently being rolled out.**

Intersectional work and building key partnerships.

**To integrate medical model with social media and health.**

Engage other stakeholders in different setting areas e.g. business, community groups.

**Think outside of the box. Refer to other services, have a broader perspective of the particular situation/case. Look what more can be done.**

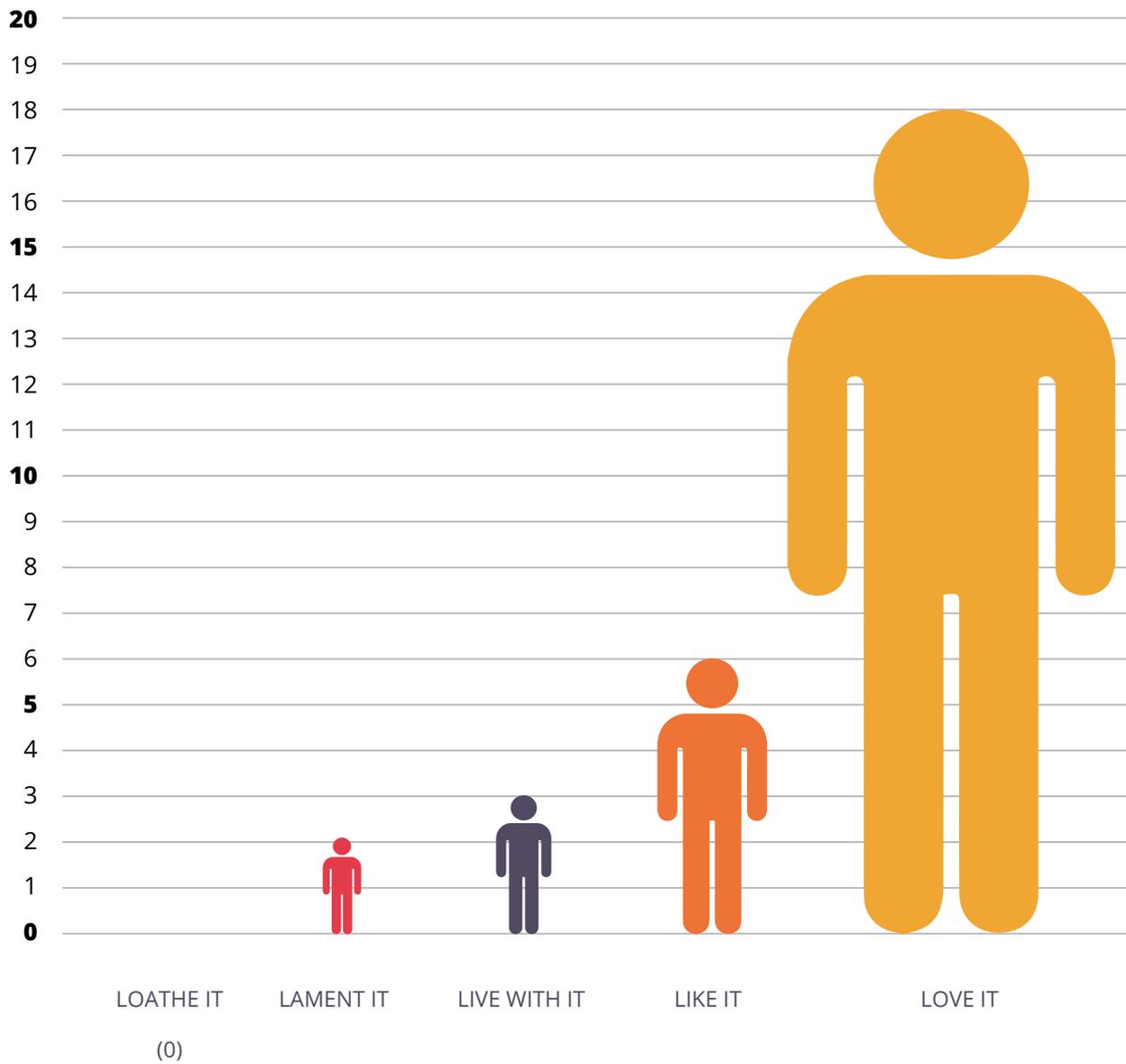
Need to recognise people lie in diverse communities and utilize multi-service supports across jurisdictions.

**As we know that services are still in silos across many departments, but there must be something for members.**

Not sure what this means and I don't want to provide a response without understanding its context.

# No. 4

Enliven should promote and explore its capacity to support members as a 'value-add' organisation given its status as a health promoting charity and separate legal entity



## Lament It Comments

All organisations act and work together under an umbrella rather than working separately in charity or grant field.

**This statement could be simplified - unsure of its exact intention. Maybe it needs to be broken down into statements.**

## Live with It Comments

Need to be careful regarding funding to not be seen to “favour” organisations.

**Interesting statement. Is Enliven a separate “service” that provides support to members or is it the collaboration of partners i.e. a facilitation/project. management service.**

Role of supporting organisations to work together.

## Like It Comments

Increasing competition due to CDC and funding changes may impact on this. Who will be members in the future.

**Already feel it’s a value-add organisation. How to expand (realistically)?**

**Should also include broader community - not just members.**

If Enliven gets more clarity of what “add value” means to each organisation.

As environment gets more competitive they may be able to be the “neutral” lead on really important projects. Hub for info and collaboration.

## Love It Comments

Enliven will be seen as leaders when this is achieved.

**This should be core to Enliven.**

We got on with this!

**Enliven could separate its role as PCP from its new capacity as clarity.**

Explore capacity and communicate this. Consider perception of being the competition.

**Love the idea that it can attract funding. Promote joint funding applications opportunities.**

Given the very resource limited environment we work with (particularly for health promotion), I see Enliven’s role of obtaining further resources for collaboration work.

**This is Enliven’s core business and I can see benefit for my organisation.**

Would be great to be able to hold over funds that may be lost at end of financial year.

**Community as a stakeholder.**

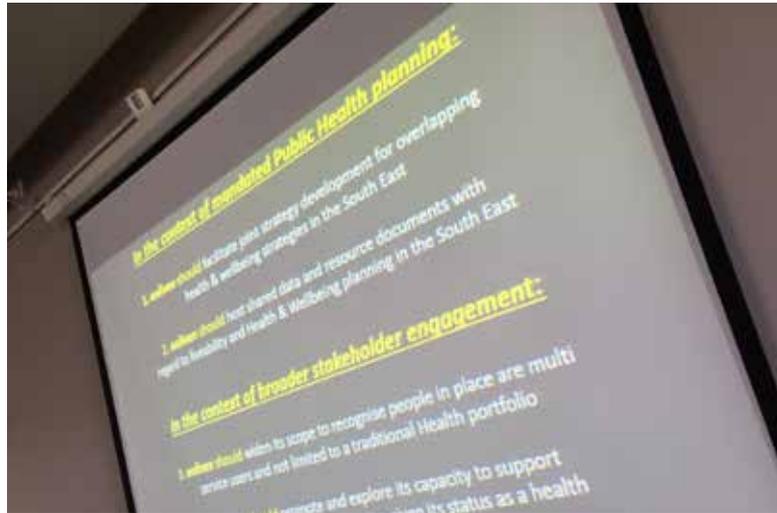
Define what opportunities this could include.

**Important to fulfil future strategically and according to demands/opportunities.**

Enliven’s core business and should continue making progress in this area.

**This I imagine is core work for Enliven.**

Great opportunity as Enliven is neutral and has capacity to secure and manage financial resources and agreements.



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**PLEASE NOTE:** While every effort has been made to transcribe participants comments accurately a small number have not been included in this summary due to the legibility of the content. Please contact Keith Greaves at [Keith@mosaiclab.com.au](mailto:Keith@mosaiclab.com.au) for any suggested additions.